# Overview

* The NSW Government is committed to reducing the burden of energy costs on NSW customers, particularly for low income and vulnerable households.
* With COVID-19 keeping seniors, who are among the most at-risk in our community, confined to their households and using more electricity, the NSW Government wants to help to relieve energy bill pressures on their back pockets.
* The Seniors Energy Rebate provides eligible independent retirees $200 a year to help with their electricity costs.
* Around 130,000 individuals representing 95,000 households across NSW are eligible for the Seniors Energy Rebate, one of more than 70 offered by the NSW Government to reduce cost of living pressures on the people of NSW.
* The Seniors Energy Rebate has been available since July 2019, but the vast majority of seniors who are eligible are yet to apply.
* That’s why the NSW Government is encouraging eligible seniors to apply for the Seniors Energy Rebate for the 2019-20 financial year before applications close on 30 June 2020.
* As of 3 April 2020, the NSW Government had approved and paid approximately 18,200 Seniors Energy Rebates, worth close to $3.64 million.
* The Seniors Energy Rebate is one of a number of NSW Government energy rebates that support low income and vulnerable households with their energy costs, including the:
  + Low Income Household Rebate
  + Gas Rebate
  + Seniors Energy Rebate
  + Family Energy Rebate
  + Medical Energy Rebate
  + Life Support Rebate

# Q&A

## **Who is eligible for the Seniors Energy Rebate?**

To be eligible for the Seniors Energy Rebate, a person must:

* be a NSW resident
* have a valid Commonwealth Seniors Health Card from Centrelink or the Department of Veterans’ Affairs
* be the primary account holder named on the electricity bill
* be applying for the rebate for your primary place of residence.

Under current requirements, to be eligible for a Commonwealth Seniors Health Card, a person must:

* have reached the Age Pension age
* not qualify for a payment (pension) from the Department of Human Services or the Department of Veterans' Affairs
* meet an income test
* earn no more than $54,929 a year for single and $87,884 a year for couples.

Where there is more than one Commonwealth Seniors Health Card holder in a household, then only one rebate will be issued for that household.

## **How can you apply for the rebate?**

## The Seniors Energy Rebate is administered by Service NSW.

## For those who have access to the internet, they can go to service.nsw.gov.au and type ‘Seniors Energy Rebate’ into the search function.

## Customers who are unable to apply online can call 13 77 88 and advise that they are calling about the Seniors Energy Rebate.